

**Mandatory Language for Monitoring and Reporting Violation
SURFACE WATER MONITORING, ROUTINE MINOR**

The **City of Laredo**, PWS ID **TX2400001**, has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Title 30, Texas Administrative Code (30 TAC), Section 290, Subchapter F. Public water systems that treat surface water and/or ground water under the direct influence of surface water are required to submit monthly operating reports with operational data of the treatment, disinfection and quality of the water provided to their customers.

In August and September 2024, the **City of Laredo** only completed some of the tests needed to monitor for **turbidity**. This violation occurred from **August 10, 2024 to September 6, 2024**.

We cannot be sure of the quality of your drinking water during the times we did not properly monitor.

During the month of August 2024 and September 2024, the turbidity of the water produced by filters 6 and 9 at the El Pico Water Treatment Plant was not properly monitored due to a control system outage. Although monitoring of turbidity removal during the intermediate treatment step was incomplete, the quality and monitoring of the final treated water remained consistent and met all required standards.

If you want more information about the nature and significance of this violation, you may contact Rolando San Miguel at 956-795-2620.

We are taking the following actions to address this issue:

We have taken comprehensive corrective actions to prevent future occurrences. All communications equipment has been thoroughly inspected and repaired by qualified personnel. In addition, supplementary specialized training has been conducted for all operations staff to reinforce proper monitoring procedures and ensure continued compliance moving forward.

Please share this information with all people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

If you have questions regarding this matter, you may contact Rolando San Miguel at 956-795-2620.

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