



# Terms & Conditions

## WaterSense High Efficiency Toilet (HET) Rebate Program



The City of Laredo Utilities Department is offering high efficiency toilet (HET) rebates valued up to \$100 per toilet (up to 3 rebates per household) when qualified water customers replace existing high water using toilets with EPA WaterSense labeled HET's. **(Refer to the attached LIST OF WATERSENSE LABELED TOILETS prior to purchasing a toilet.)**

### ***REBATE PROGRAM TERMS-Please read carefully before applying.***

- \* Participant must have an active City of Laredo water utility account, and in good standing, for the property where the qualifying toilet will be installed. *(This program is only for residential customers.)*
- \* Participant's residence must have been built in 1993 or prior and must not already have a high efficiency toilet installed. *(Toilets prior to 1993 used to use between 3-7 gallons of water per flush.)*
- \* Participant must replace the old toilet with a high efficiency toilet from the List of WaterSense Labeled Toilets that carry the WaterSense label. *(These toilets use an average of 1.28 gallons of water per flush and have been approved by the Environmental Protection Agency's WaterSense Program.)*
- \* Participant must submit the rebate application and the required documents in order for the application to be processed. *(Incomplete applications will not be processed.)*
- \* Participant must apply for WaterSense High Efficiency Toilet (HET) Rebate Program starting on March 12, 2012 and ending until funds are depleted. *(The City of Laredo Utilities Department will announce if the end date changes.)*
- \* Rebate(s) will be credited to the regular monthly payment of the account responsible for paying the water services delivered to the meter at the property where the high efficiency toilet was installed.

### ***REBATE PROGRAM CONDITIONS-Please follow these instructions carefully.***

- \* The participant must select a toilet from the List of WaterSense Labeled Toilets. *Other toilets will not be accepted for the rebate.*
- \* The participant must purchase and install the toilet(s) at his/her own cost. Participant is also responsible for any plumbing upgrades necessary for the new toilet installation.
- \* After the new toilet installation is complete, the participant must submit a rebate application. Applications must be mailed-in or hand-delivered at the address listed below and must include the required documents. *Please note that original sales receipt or invoice is required; no exceptions will be made.*
- \* The participant must allow the water conservation inspector(s) to conduct a verification of installation of the new toilet. The water conservation inspector(s) will mark the old toilet and will contact the Solid Waste Department to schedule a pick-up.
- \* The participant must keep the old toilet in premises until it is collected by the Solid Waste Department.
- \* The Solid Waste Department will contact the applicant prior to collecting the old toilet to coordinate the pick-up. The participant must follow the instructions provided by Solid Waste Department staff by taking out the old toilet to the curb at the time of pick up.
- \* The Solid Waste Department will dispose of the toilet(s) at the City of Laredo Landfill.

### **APPLICATION REQUIREMENTS:**

Applications must include the following: 1) ORIGINAL DATED SALES RECEIPT/INVOICE, 2) COPY OF PICTURE IDENTIFICATION CARD, 3) PICTURES OF THE OLD AND NEW TOILET, and only if renting - then, 4) COPY OF RENTAL AGREEMENT/LANDLORD CONSENT FORM. All sales receipts or invoices must show the price, toilet model, store where purchased, and the purchase date must be within the last 12 months.

***Please retain a copy of all material submitted for your records.  
The City of Laredo Utilities Department is not responsible for materials lost by mail.***

**SUBMIT APPLICATION [ONLINE](#) OR IN  
PERSON TO:**

**CITY OF LAREDO UTILITIES DEPT.  
WATER CONSERVATIONPROGRAM  
5816 DAUGHERTY AVE.  
LAREDO, TX 78041**

***(Incomplete applications will not be processed.)***

**For any questions, call the Water Conservation Program at (956) 721-2000**

